



## Shankar Narayan

Chennai, Tamil Nadu, India

Member Since, Aug 19, 2022

Experience

<span class="skills-ui" title="MS Office">MS Office</span>

### About me

Key Skills: Cost management, Budgeting, Vendor management, People management, Team Management, Recruitment, Operational Management, Client Management, Training & Development, Process / Program management, Master Data Management, vendor management, facility management. *if* Responsibilities including the day to day operations of the center which includes business operation, HR & administrative operations, etc. *if* To be strong in numbers & profit performance of the center. *if* To manage a spear head of 450+ resources across multiple locations with regards to logistics & health care domain. *if* To provide extensive training for new hires & to monitor the end to end of operations. *if* To develop, revise & guide the down lines to meet the nailed account wise SLAs. *if* To co-ordinate with the clients, external resources & other stake holders for more substantial projects / accounts. *if* To process the received volume within the stipulated turn around time with no compromise over qualitative parameters. *if* To have a monthly strategic plan on place to make the site profitable with minimal amount of resources. *if* To invest in process improvements to meet & exceed the expectations of the internal share holders, external share holders & clients. *if* To strive to increase the life cycle of all the clients & to be the best business partner.

### Education

#### **Bachelor of commerce, 2007**

University of madras

Chennai

### Experience

### Portfolio

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